

Corporate Plan Priority: Making sure no community is left behind

Outcome	Indicator Ref	Indicator Title	Good Performance	11/12 Actual or baseline	Frequency of Reporting	Q1	Q2	Q3	Q4	Cumulative	Year End target	Target Y/N	Rating	DOT on previous quarter	Comments
1 - Fewer people are living in child poverty	Ex NI 116	The overall proportion of children living in child poverty in Rotherham	Low is good	23.3% (2009)	Annually	22.6% (2010)					21.60%	N	R	↓	Historical issues around the 2 year time lag in publication of this data means that we are trying to develop more local measures which give a more timely picture. The latest data was published during November 2012 and shows the position at Summer 2010.
	LPI	% of children eligible for free school meals	Low is good	18.3% (2012 Spring Census)	Termly	19.90%	19.00%	19.40%	19.40%	19.4% (2013 Spring Census)	No Target Set	N/A	N/A	↔	Further work is taking place in relation to target setting and benchmarking for this LPI.
2 - Everyone can expect to live longer lives	LPI	Life Expectancy at birth (Males)	High is good	76.7 yrs (Nov 2010)	Annually	See comments.				Targets to be set following publication of Public Health Outcomes	N/A	N/A	N/A	Following revised population estimates, the current provisional data suggests the following : - The 3-year average 2009-2011 for life expectancy at birth is 77.8 years for males and 81.65 years for females (both provisional) - This is an increase of around 0.5 years for both males and females over the 2008-2010 figures of 77.3 years (males) and 81.2 years (females)	
	LPI	Life Expectancy at birth (Females)	High is good	80.7 yrs (Nov 2010)	Annually	See comments.					N/A	N/A	N/A		
3 - The gap in average earnings is reduced	LPI	Average earnings - % gap against Rotherham and the national average	Higher is better	89.8% of National average (Dec 2011)	Annually	See comments.				92.1% of the national average (Dec 2012)	90% of the national average	Y	G	↑	Performance is based on Annual Survey of Hours and Earning (ASHE) data published each December. The position is therefore unchanged over the third quarter. Median average earnings in Rotherham are currently 92.1% of the UK national average compared with 89.8% in 2011. Expressed as £'s this equates to local average weekly earnings of around £465.80 compared to around £505.90 nationally. Subsequent surveys will confirm whether this is indicative of a long term trend though caution is advised with regards ASHE data which is prone to fluctuation.
	LPI	Average earnings - % gap against Rotherham and the regional average (Yorks & Humber)	Higher is better	97.2% - 2.5% gap (Dec 2011)	Annually	See comments.				100.2% of the regional (Yorkshire & Humber) average (Dec 2012)	0% gap	N	G	↑	The position is unchanged over the third quarter. According to the national Annual Survey of Hours and Earning (ASHE) at December 2012 Median average earnings in Rotherham were slightly above the Yorkshire and Humber average. The reported £465.80 equates to around 100.2% of Median average earnings across the region. This is an improvement over the 97.2% reported in December 2011. As stated above caution is advised with regards ASHE data which is prone to fluctuation. Subsequent surveys will confirm whether this is indicative of a long term trend.
4 - Less people struggle to pay for heating and lighting costs	LPI	% energy saving per household from baseline position as at 1998	High is good		6 monthly	See comments					No target set	N/A	G	↑	Update on individual number of insulations carried out to lofts and external walls and savings detailed in performance report. CERT has now finished and all further works on council properties will be on normal contract. Of the 4000 properties left to be surveyed /installed 36 were installed with insulation as required. Under the Communities Obligation (CSCO) areas of the government's 'Energy Company Obligation (ECO) .will allow us to install a further 170 properties for free. 537 have been inspected and found to require no further insulation. After the removal of a few technical problems this leaves 3223 properties which for various reasons have not been installed.

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5 - More people in poor communities are in work and training	LPI	% of out of work benefit claimants in 20% most deprived (4Q average rates)	Lower is better	25.3% (May 2011) +9.7% gap with all borough rate	Quarterly	25.6% (Aug 2011) +10% gap compared with all borough rate	25.8% (Nov 2011) +10.2% gap to all borough rate	26% (Feb 2012) +10.3% gap compared with all borough rate	26.1% (May 2012) +10.3% gap compared with all borough rate	26.1% (May 2012) +10.3% gap compared with all borough rate of 15.8%	Gap of +9.5% gap compared with all borough rate	N	R	↓	Current employment data estimates that 26% of the Rotherham working age population who live within the in the top 20% of most deprived areas are claiming out-of-work benefits. The all Rotherham figure is 15.8%. The current gap to all borough is +10.3 percentage points which indicates that the gap with all Rotherham has widened slightly and is still outside the target range of +9.5% or lower. A paper was presented to RMBC Self Regulation Commission on 28th march outlining the historical position for employment and worklessness in Rotherham, what support is currently available and identifying potential activity the Council could help to deliver.
	LPI	% of people from poor communities supported through a learning programme who have: a) Obtained a formal qualification b) Progressed on working towards another level c) Obtained or got a better job	Higher is better	Awaiting baseline data - available August 2011	Annually	Annual data - see comments				a) 41% b) 13% c) -	No target set	N/A	N/A	N/A	The figures relate only to learners who have taken part in learning delivered by RMBC with the support of the Adult Safeguarded Learning grant. This grant is designed to support first step and engagement activity. Total number of learners accessing courses supported by Adult Safeguarded Learning grant as of 25.04.13 is 1270 of which: a) 59 of the 143 learners who were on courses that lead to a qualification were successful (41% success rate). b) 164 of the 1270 learners have progressed towards another level (13% of total number of learners). We are in the process of developing systems to collect information on the number of learners who obtained or got a better job . These figures relate to the progress so far and may increase as further information is collected.

Corporate Plan Priority: Ensuring quality education for all, ensuring all people have opportunities to improve skills, learn and get a job

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6 - More people have formal qualifications and skills	x NI 72	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy	High is good	58.3% (2011)	Annually			60% (2012)			54.8% (2012)	Y	G	↑	This indicator was 1% above the national average in 2010, 1% below the national average in 2011 and although there was an increase of 2% in 2012 national averages increased by 5% widening the gap to the national average to 4%. DfE ended collection of statutory targets in 2011.
	x NI 73	KS2 attainment level 4 or above in English and Maths	High is good	69.3% (2011)	Annually			75% (2012)			79% (2012)	N	R	↑	This indicator has increased by 5.7% to 75% in 2012. National averages increased by 5% to 79%, the gap to the national average reduced by 1% to 4%. Challenge and support is detailed in the key stage 2 performance clinic briefing paper. DfE ended the collection of statutory targets in 2011.
	x NI 75	GCSE 5+ A*-C including maths and english	High is good	56.7% (2011)	Annually			60% (2012)			58% (2012)	Y	G	↑	<ul style="list-style-type: none"> 5+A*-C including English and mathematics increased by 3.3% to 60% against an increase in the national averages of 0.5% to 59.4% in 2012. Rotherham LA average is 0.6% above the national average. Rotherham averages have exceeded the national average for the first time for this threshold. The 5+A*-C indicator increased by 2.1% against a national average increase of 2.3%. 83.9% of pupils achieved 5+A*-C against a national average 81.8%. Rotherham LA average is 2.1% above the national average. This is the second year Rotherham averages have exceeded national averages for this threshold. DfE ended collection of statutory targets in 2011.
	x NI 79	Proportion of population qualified to level 2 by the age of 19	High is good	76.4% (2010)	Annually			79.4% (2012)			N/A	N/A	A	↑	In 2012, L2 by 19 increased by 3.0% to 79.4% (the national average increased by 1.3% to 85.1%), this reduced the gap to the national average by 1.7% to 5.7%.
	x NI 80	Proportion of population qualified to level 3 by the age of 19	High is good	45% (2010)	Annually			48.5% (2012)			N/A	N/A	R	↑	In 2012, L3 by 19 increased by 3.5% to 48.5% (the national average increased by 1.2% to 57.9%), this reduced the gap to the national average by 2.3% to 9.4%.
7 - There are more successful new businesses	Ex NI 171	The proportion of business registrations per 10,000 resident population aged 16 and above	Higher is better	30.6 (December 2010)	Annually		See comments			33.8 December 2011)	N/A - context measure	N/A - context measure	G	↑	No change over the position reported for the third quarter. ONS Business Demography released Dec 2012 reflected the position in December 2011. This indicated an increase in registrations from 630 in 2010 to 705 in 2011 or 33.8 per 1,000 population. The Yorkshire and Humber rate also increased over the previous year from 38.4 to 40.2. Rated Green due to the positive direction of travel.

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	LPI	Overall number of business in Rotherham	Higher is better	5,295 (Sept 2011)	Annually	See comments				5,390 (2012)	N/A - context measure	N/A - context measure	G	↑	No change over the position reported for the third quarter. Data published December 2012 and reflecting the position in December 2011 calculated the overall number of businesses in the borough as 5,390. This is an improvement over the figure of 5,295 reported for September 2011 though still below the 5,445 reported for 2010. Rated Green due to the positive direction of travel.
	LPI	Survival rate of business from incubation centres (3 years)	Higher is better	84% (March 2011)	6 monthly	-	85.5%	85.4	85.4%	85.4	85%	Y	G	↑	This measure demonstrates improved performance on the previous year and is currently meeting the year end target. Survival rates as at 31 January 2013 are as follows: Year 1 - 98.8%; Year 2 - 93.2%; Year 3 - 85.4%
	LPI	% of newly born enterprises in the borough surviving a) 1 year b) 3 years c) 5 Years	Higher is better	a) 94.0% b) 57.2% c) 41.50% (December 2011)	Annually	See comments				a) 96.9% b) 58.6% c) 38.3% (December 2011)	N/A - context measure	N/A	N/A	N/A	No change over the position reported for the third quarter. Recent data (December 2012) indicates that 1 and 3 year survival rates had increased since 2011 but declined at 5 years.
8 - More people come to the town centre for work, shopping and things to do and see	LPI	% change on previous year in foot flow	Higher is better	9%	Quarterly	+9%	+4%	+8%	No additional surveys completed	N/A	+1%	Y	G	↑	Foot flow in December 2012 was 8% above the figure recorded in December 2011. Foot flow has increased particularly in the College Street area following the opening of Discount UK, Greenwoods and the relocation of Internationale.
9 - More people are in work or training and less are living on benefits	Ex NI 152	Working age people claiming out of work benefits (4 quarter rolling average)	Lower is better	15.7% 2.7% gap above regional (Yorks & Humber) rate	Quarterly	15.6% = 2.5% gap above regional (Yorks & Humber) rate (Aug 2011)	15.6% = 2.4% gap above regional (Yorks & Humber) rate (Nov 2011)	15.7% = 2.4% gap above regional (Yorks & Humber) rate (Feb 2012)	15.8% = 2.4% gap above regional (Yorks & Humber) rate (May 2012)	N/A	No greater than a 2.5% gap above regional (Yorks & Humber) rate	N	G	↔	The Rotherham out of work claimant rate has stabilised at around 15% of the working age population. The current 2.4% gap against the regional rate of 13% is within the target range to achieve a gap of 2.5%.
	Ex NI 151	Overall employment rate - % gap between Rotherham and the regional average	Higher is better	66.3 (-1.6% gap) (June 2011)	Quarterly	66.1% (Mar 2012 - 1.5% gap to region)	67.0% (-0.8% Gap to region) (March 2011)	67.8% (-0.8% Gap to region) (March 2012)	68.1% (-0.9% Gap to region) (December 2012))	N/A	Minus 0.5% gap to regional average	N	A	↓	Data for year ended December 2012 indicates the overall employment rate for Rotherham actually improved by 0.3% but the gap to the region widened slightly from 0.8% to 0.9%. The target to achieve a 0.5% gap to the regional (Yorks & Humber) average was missed. This Amber rating takes into consideration the overall positive direction of travel achieved since March 2012 which recorded a -1.5% gap. A paper was taken to the Self Regulation Select Commission on 28th March highlighting council actions and initiatives to reduce local unemployment.

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10 - All 16-19 year olds are in employment education or training	Ex NI 117	% of young people aged 16-19 NEET	Low is good	7.6% (2011)	Quarterly	7.5%	7.2%	7.3%	7.60%	7.40%	7.1%	N	R	↓	<p>The 3 month average position of 7.6 % for Q4 shows a reduction from the 7.9% return for the same period in 2011/12. The average number of academic age 16 -18 NEET for this year is 690 (compared to 711 for the same period last year which is a slight reduction of 21).</p> <p>The number of actual age 16-18 NEET at the end of March is 536 compared to 584 for the same period in 2012.</p> <p>The March 2013 figure for Not Known stands at 4.0% which is a slight reduction on last year's figure of 4.5%.</p> <p>The mean for statistical neighbours NEET at the end of March 13 was slightly lower than that of Rotherham's at 7.5%.</p> <p>The March 13 figure for Not Knowns stands at 4.0% which is significantly lower than that for statistical neighbours which stands at 6.6%.</p> <p>This demonstrates the significant efforts made by Rotherham to ensure that destination data for our cohorts is as robust and current as it can be.</p> <p>The three month rolling average for 2012-13 (7.4%) was disappointing. Rotherham has increasing numbers of academic age year 13 NEET, the majority of whom have finished one year learning programmes and not progressed into employment.</p>
11 - Babies and pre-school children with a good start in life	x NI 72	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy	High is good	58.3% (2011)	Annually	60% (2012)				54.8% (2012)	Y	G	↑	<p>This indicator was 1% above the national average in 2010, 1% below the national average in 2011 and although there was an increase of 2% in 2012 national averages increased by 5% widening the gap to the national average to 4%.</p> <p>DFE ended collection of statutory targets in 2011.</p>	
	Ex NI 92	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	Low is good	33.7% (2010/11)	Annually	30.6% (2011/12)				32.2%	Y	G	↑	<p>The gap was reduced in 2012 by 2.7%. This however, is 0.5% away from achieving the national average, but is achieving the local target and stat neigh.</p> <p>DFE have ceased to collect targets for EYFS outcomes.</p> <p>This measure will be replaced in 2013.</p>	
	LPI	Imagination Library: a) % of 0-5 yr olds in receipt of a book from the Imagination library b) Number of children in receipt of a book from the Imagination library	High is good	a) 85% b) 18,000	Monthly	-	a) 86% b) 13,884	a) 86% b) 13,867	a) 87% b) 13,867	a) 87% b) 13,867	a) 70%	Y	G	↑	<p>87% of Rotherham's under-five population were receiving books each month (as of March 2013) which equates to 13,945 children.</p>
12 - More higher paid jobs	Ex NI 166	Average earnings of employees in the area (workplace)	Higher is better	£453.80 (-2.5% gap compared to regional Yorks and Humber average) (Dec 2011)	Annually	See comments				£465.80	£460.00	N	G	↑	<p>No change over the position reported for the 3rd quarter.</p> <p>Annual data published December 2012 indicated Median average earnings in Rotherham at £465.80 which was above the target of £460.00 and above the regional average of £464.70. This outturn is positive. Subsequent ONS Annual Survey of Hours and Earnings (ASHE) surveys will confirm whether this is indicative of a long term trend.</p>

Corporate Plan Priority: Ensuring care and protection are available for those people who need it most

Outcome	Indicator Ref	Indicator Title	Good Performance	11/12 Actual or baseline	Frequency of Reporting	Q1	Q2	Q3	Q4	Cumulative	Year End target	Target Y/N	Rating	DOT on previous quarter	Comments
13 - All Children in Rotherham are safe	Ex NI 59	% of initial assessments for children's social care carried out within 10 working days of referral	High is good	86.6% (2011/12)	Monthly	92.3%	90.6%	88.0%	82.3%	78.20%	86.0%	N	A	↓	Drop in performance since previous year. Below statistical neighbour but above national averages.
	Ex NI 60	% of core assessments for children's social care that were carried out within 35 working days of their commencement	High is good	69.4% (2011/12)	Monthly	94.6%	89.8%	83.3%	71.1%	71.10%	75.1%	N	R	↑	Performance has improved on the previous year but remains below target and comparators.
	Ex NI 68	% of referrals to children's social care going onto initial assessment	High is good	93.9% (2011/12)	Monthly	89.8%	89.5%	90.7%	91.3%	91.90%	87.6%	Y	G	↓	Although there is a slight drop, performance is high and well above comparators.
	LPI	Serious case reviews	Low is good	2 rated adequate	Periodically							N/A	N/A	N/A	Although no target has been set for this measure it is an expectation that all serious case reviews are rated adequate or above.
14 - Vulnerable people are protected from abuse	LPI	Reduce repeat incidents of domestic abuse	Low is good	18.00%	Monthly	13.00%	20.00%	20.00%	21.00%	21.00%	21% Target revised at Q3	N	G	↓	Target revised at Q3 to reflect anticipated increase, but set well below good performance national average of 28% This shows an increase that was anticipated by Domestic Abuse Priority Group (DAPG) due to a reminder issued to agencies about when a repeat should be referred back to Multi agency risk assessment conference (MARAC), robust procedures that have now been set in place and awareness raising that has been undertaken recently. This represents good performance as it is still 7% below the 'mature' council national average of 28%
	NAS 43	% of Safeguarding alerts allocated to a manager within 24 hours	High is good	99.67%	Monthly	95.94%	99.04%	94.89%	100%	100.00%	99.7%	Y	G	↑	
	NAS1	% of customer who received a review of their support plan during the year	High is good	93.07%	Monthly	29.16%	48.31%	72.01%	93.10%	93.10%	93%	Y	G	↑	
15 - People in need of support and care have more choice and control to help them live at home	ASCOF 1B	The proportion of those using social care who say they have control over their daily life	High is good	76.70%	Annually	Not applicable	Not applicable	Not applicable	81.84%	81.84%	-	Not applicable	G	Not applicable	
	Ex NI 130	Proportion of social care users who receive self directed support and those receiving direct payments	High is good	77.15%	Monthly	76.75%	77.65%	78.21%	80.14%	80.14%	80%	Y	G	↑	
16 - People in need get help earlier before reaching crisis	Ex NI132	New assessments completed within 28 days from first contact	High is good	83.21%	Monthly	94.75%	94.58%	94.97% unvalidated data	93.72%	93.72%	93.5% Target revised @ q3	N	G	↓	Target revised @ q3 following quality assurance work of unvalidated performance identified over reporting. Year end outturn shows step improvement overall (up over 10%). This improvement achieves top quartile in our comparator group and would also improve Y & H 2011/12 (last available national benchmarking data) ranking from 7 to 1 of 15.

	Ex NI 133	Package of care in place within 28 days of assessments (Adults)	High is good	97.50%	Monthly	91.59%	95.52%	96.79%	97.60%	97.60%	97.5%	Y	G	↑	
17 - Carers get the help and support they need	Ex NI 135	Number of carers receiving needs assessment or review and a specific carer's service, or advice and information	High is good	41.51%	Monthly	12.05%	18.77%	25.38%	42.02%	42.02%	42%	Y	G	↑	

Corporate Plan Priority: Helping create safe and healthy communities

Outcome	Indicator Ref	Indicator Title	Good Performance	11/12 Actual or baseline	Frequency of Reporting	Q1	Q2	Q3	Q4	Cumulative	Year End target	Target Y/N	Rating	DOT on previous quarter	Comments
18 - People feel safe where they live		Proportion of people who perceive high levels of ASB in their area.	Low is good	22.0%	Quarterly	See Comments									2012/13 figures not available
		% of respondents who believe that the overall level of crime in their area is a big problem	Low is good	29%	Quarterly	See Comments									2012/13 figures not available
19 - Anti-social behaviour and crime is reduced		Serious acquisitive crime a) Burglary b) Vehicle crime c) Theft from vehicle d) Theft of vehicle e) Robbery	Low is good	9575	Monthly	2196	2413	2398	2339	9346 4% - 387 offences	Maintain baseline position 9575	Y	G	↓	During 2012/13 Serious Aquisitive Crime overall has reduced by 4% (387 offences) compared to 2011/12.
		Violent crime rate	Low is good	1894	Monthly	527	531	475	417	1950 +3% +56 offences	Maintain baseline position	N	R	↑	Although significant improvement has been made towards the end of the year, this target was not achieved. Analysis indicates that the vast majority of offences of violence that affected this indicator were classed as 'violence without injury'
		Criminal damage incidents within the borough	Low is good	3548	Monthly	725	837	871	848	3281 8% - 267 offences	Maintain baseline position	Y	G	↑	Target achieved - 8% reduction (267 fewer offences) compared to 2011/12
		Recorded anti-social behaviour incidents	Low is good	20890	Monthly	4107	4698	3821	4061	16687 20% - 3337 incidents	19845 -5%	Y	G	↑	Anti-Social Behaviour' incidents reduced by 20% compared to 2011/12. (3337 fewer reported incidents)
20 - People are able to live in decent affordable homes of their choice	Ex NI 154	Net Additional Homes	High is good	623	Quarterly	See Comments						N	N/A		No figures provided to date for 2012/13
	Ex NI 155	Number of affordable homes delivered	High is good	166	Quarterly	59	18	23	3	104	104	Y	G	↑	Performance of numbers completed due to economic downturn
	Ex NI 158	% of non decent council homes	Low is good	0% (2010/11)	Quarterly	Not available	0.07%	0.03%	0.00%	0.00%	0%	Y	G	↑	Year end target achieved
	NAS 57	% of total repairs completed within target	High is good	97%	Monthly	96.27%	98.41%	98.63%	100.00%	99.78%	99%	Y	G	↑	This indicator exceeded the year end target • This has improved on last year's performance in 2011/12 of 96.95%
	NAS 54	% of responsive repairs completed right first time	High is good	95%	Monthly	94.50%	94.75%	97.49%	95.86%	95.39%	92%	Y	G	↑	The number of repairs completed has improved and performance exceeded year end target • Performance has improved on the year end outturn in 2011/12 of 93.57%
	NAS 58	% of responsive repairs where an appointment was made and kept	High is good	98.81%	Monthly	97.00%	97.99%	98.33%	99.56%	98.501%	98.50%	Y	G	↑	the indicator achieved the year end target • This has improved further on last year's performance in 2011/12 of 98.18%
	NAS 17	Average re-let times from termination to start	Low is good	48.84 days	Monthly	30.1	29.14	29.19	27.99	28.89	28Days	N	G	↓	The average relet time was brought within the 28 day target due to implementation of the actions identified within the previous qtr monitoring. Performance has significantly improved on the year end outturn in 2011/12 of 48.84 (lower is better)

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21 - More people are physically active and have a healthy way of life	Ex NI 57	Children and young people's participation in sporting opportunities	High is good	93% (2010/11)	Annually	See Comments				97%	93%	Y	G	↑	109 Rotherham schools participated in a survey completed during May 2012 based on the former NI 57 questionnaire. The result indicates an improvement over 10/11. The survey data also indicated that during the same week around 35% of pupils participated in 'out of hours' schools physical activity.
	Ex NI 8	Adult participation in sport	High is good	21% (2010/11)	Annually	See Comments				20%	22%	N/A	A	N/A	Active People Survey 6 findings were published in December 2012 and previously summarised in the 3rd qtr report. The reported 20% was slightly down on last year but was not statistically significant (i.e. was within the margin of statistical error) indicating that participation rates in Rotherham are static.
	Ex NI 55a	Obesity prevalence among primary school children in reception	Low is good	10.5%	Annually	See Comments				6.8%	N/A	N/A	G	↑	For 4-5 year olds (Reception year) percentages for 2011-12 are lower than Yorkshire & Humber, and England for both % Obese and for % Excess Weight
	Ex NI 56a	Obesity prevalence among primary school children in year 6	Low is good	20.0%	Annually	See Comments				20.5%	N/A	N/A	R	↓	For 10-11 year olds (Year 6) percentages for 2011-12 are higher than Yorkshire & Humber, and England for % Obese but lower for % Excess Weight
22 - People from different backgrounds get on well together	LPI	% of respondents worried about being subject to a physical attack because of their skin colour, ethnic origin or religion	Low is good	14% (2010/11)	Quarterly	11%	12.0%	15.00%	12%	13%	Reduction on 2011 / 12 baseline	Y	G		There have been 160 incidents of Hate Crime recorded year to date which were classed as "criminal offence" by South Yorkshire Police (SYP).
23 - People enjoy parks, green spaces, sports leisure and cultural activities	LPI	Use of public libraries	High is good	959,982 visits / 111,506 online	Quarterly	Visits: 234,338 Online: 26,659	Visits: 242,788 Online:19,885	Visits: 259,298 Online: 22,077	Visits: 200,479 Online: 23,145	Visits: 936,903 Online: 91,766	1% increase (by close of 2013/14 over position at close of 2010/11)		N/A	↓	The estimated 936,593 physical visits during April - March is lower than the estimated 959,000 recorded for 2011-12. However, this included a period of closure during which the central Library site was transferred to Riverside House. The target is to achieve 1% above the 2010/11 outturn of 963,053 by 2013/14.
	LPI	Visits to museums and galleries	High is good	Visits: 117,372 Online: 6,857	Quarterly	Visits:18,384 Online:1,496	Visits: 31,627 Online: 2,347	Visits: 10,887 Online: 1,832	Visits: 10,819 Online: 1,501	Visits:71,717 Online:7,176	1% increase (2013)	Y	N/A	↓	The target is to achieve 1% above the 2010/11 outturn by the close 2013/14. Service disruption following the closure of the former Arts Centre has had an impact on visitor numbers but it is hoped that basing the Archives service in Clifton Park Museum will boost visitor numbers. The steep decline in numbers between the 2nd and 3rd quarters is quite normal with visits normally at their highest during the summer months
	LPI	Visits to theatres	High is good	77,071 (Visits)	Quarterly	14,040	8,096	28,426	15,827	66,387	Maintain baseline by close of 2013/14	N	N/A	↓	Tthe 2011/12 baseline has been adjusted down from over 77,000 to 72,000 to take account of the closure of the Studio Theatre and Arts Centre which normally accounted for around 5,000 visits per year. Overall visits to the Civic Theatre were down compared with 2011/12 bdue to a six week period of closure for refurbishment during the 4th quarter.
	LPI	Satisfaction with libraries	High is good	93% (2009)	Biennial	N/A	N/A	N/A	N/A	N/A	94% (2013 survey)	N/A	N/A	N/A	Position unchanged over the third quarter report. The next CIPFA Public Library Users Survey (PLUS) will be undertaken during 2013/14. In the interim cultural services are working with the EDS Performance and Quality Team to generate interim user satisfaction surveys as a proxy measure to the national survey.
	LPI	Usage of Sports and Leisure Facilities	High is good	1,081,189	Annual	288,305	277,726	250,625	281,758	1,098,414	1% increase over 11/12	Y	G	↑	Estimated annual number of visits to leisure facilities continues to increase

Outcome	Indicator Ref	Indicator Title	Good Performance	11/12 Actual or baseline	Frequency of Reporting	Q1	Q2	Q3	Q4	Cumulative	Year End target	Target Y/N	Rating	DOT on previous quarter	Comments
	LPI	Satisfaction with sport and leisure provision	High is good	93%	Biennial	See Comments				N/A	90%	N/A	G	N/A	No change over the 3rd quarter report. The outturn is based on surveys completed within each PFI facility every two years. The next round of surveys will be completed during 2013/14.

Corporate Plan Priority: Improving the environment

Outcome	Indicator Ref	Indicator Title	Good Performance	11/12 Actual or baseline	Frequency of Reporting	Q1	Q2	Q3	Q4	Cumulative	Year End target	Target Y/N	Rating	DOT on previous quarter	Comments
24 - Planning to adapt climate change	LPI	Climate change matrix	High is good	Level 1 (2010/11)	Annually	See Comments					Level 2	N/A	A	N/A	Adaptation gap analysis complete and report submitted to Environment and Climate Change Group/Asset Management Senior Management Team. As a result of the report an action plan will be developed to improve adaptation measures.
	Ex NI 197	Improve local biodiversity	High is good	31%	Annually	See Comments				37%	34%	N/A	G	N/A	The outturn figure represents the % of local biodiversity sites under full or partial RMBC ownership with Management Plans as reported to DEFRA during 2012/13. Within the boundaries of RMBC there are 93 Local Wildlife Sites (LWS) of which 33 are under full or partial council ownership. There are 26 Regionally Important Geodiversity Sites (RIGS) of which 5 are under whole or partial council ownership. Of the total 38 sites with some Council ownership 14 (37%) currently have a management plan in place. Reduced resource has narrowed the scope for building relationships with private landowners and as a result work is now focused on the management of RMBC owned sites where we can be most effective.
25 - Clean Streets	Ex NI 195	The % of relevant land and highways that is assessed as having deposits of: a) Litter b) Detritus c) Graffiti d) Fly tipping	Low is good	a) 9.9% b) 19.9% c) 0% d) 0%	Quarterly	a) 3.4% b) 16.3% c) 0% d) 0.0%	a) 4.1% b) 19.3% c) 0% d) 0%	a) 7.5% b) 15.6% c) 0% d) 0%	N/A	a) 5.0% b) 17.0% c) 0% d) 0%	a) <9.9% b) <19.9% c) 0% d) 0%	Y	G	N/A	The third 'tranche' of 12/13 surveys recorded an increase in litter and detritus but overall cumulative performance for the year was within target for NI 195. The service has opted to retain the NI 195 methodology for 13/14 assessments of levels of street cleanliness.
26 - Safe and well maintained roads - a) Well Maintained Roads	Ex NI 168	Principal roads where maintenance should be considered	Low is good	4%	Annually	4%	4%	4%	3%	3%	Nat Avg - 6% Regional Avg - 5%	N/A	G	↑	Dept of Transport benchmarking data for 11/12. Suggests that the condition of Rotherham's Principal and Non Principal roads is holding up well against national and regional averages. There is no benchmarking data available for Ex BVPI 224b (Unclassified Roads)
	Ex NI 169	Non principal classified roads where maintenance should be considered	Low is good	10%	Annually	10%	10%	10%	8%	8%	Nat Avg - 9% Regional Avg - 9%	N/A	G	↑	
	Ex BVPI 224b	Condition of Unclassified Roads	Low is good	16%	Annually	16%	16%	17%	19%	19%	N/A	N/A	A	↓	
26 - Safe and well maintained roads b) Safer roads and casualty reduction	Ex NI 47	People killed or seriously injured in road traffic accidents	Low is good	90 (2011 five year rolling average)	Annually	See Comments				84 (7% reduction in the five year rolling average)	Year on year, a 4% reduction on the previous 5yr rolling average**	Y	G	↑	The road accident / killed and seriously injured (KSI) measures are reported annually for the period of each calendar year (Jan - Dec) as a 5 year rolling average. There has been a decline in the rolling average in recent years and both NI's met their 2012/13 reduction targets. It should be noted however that the current rolling averages have been pulled downwards by the unusually low number of accidents recorded during 2010 the position is therefore being closely monitored.
	Ex NI 48	Children killed or seriously injured in road traffic accidents	Low is good	17.8 (2011 five year rolling average)	Annually	See Comments				17 (5%) reduction on the five year rolling average)	Year on year, a 5% reduction on the previous 5yr rolling average**	Y	G	↑	

Outcome	Indicator Ref	Indicator Title	Good Performance	11/12 Actual or baseline	Frequency of Reporting	Q1	Q2	Q3	Q4	Cumulative	Year End target	Target Y/N	Rating	DOT on previous quarter	Comments
27 - Reduced CO2 emissions and lower levels of air pollution	LPI	Co2 reduction from local authority operations	Low is good	41,681 tonnes (2011/12)	Annually					7.2% reduction (38,719 tonnes)	2% annual reduction	Y	G	↑	2012/13 is a 7.2% reduction on 2011/12 exceeding RMBC 2% year on year reduction target. DEFRA have changed the conversion factors and categories so an exact comparison is not 100%. Further changes between DECC & DEFRA are expected.
	LPI	National Air Quality Strategy Measure - Annual average nitrogen dioxide in Rotherham (in mgm3)	Low is good	32 ug/m3 (2011 Calendar Year)	Annually					34 ug/m3 (2012 Calendar Year)	Target to be set for 2013/14	N/A	N/A	↓	This is an annual measure reported in March each year. 2010&11 were baseline years for this measure. Target to be set for 2013-14
28 - More people are recycling	Ex NI 192	% of household waste sent for reuse (recycling and composting)	High is good	50.83%	Quarterly	50.83%	48.77%	33.12%	29.50%	41.75%	42.15%	Y	A	↓	Cumulative performance of 41.75% was just below the target 42.15% and is therefore assessed as Amber. Composting tonnages continue to show a marked improvement over last year (8.4% higher). Kerbside paper and card tonnage is almost exactly the same as last year (3 tonnes higher). However, Blue box figures (4.6% lower) and HWRC recycling figures (1.6% lower) are worse than in 2011/12. Note that an initial annual target of 57.6% was a stretch target based recycling rates achievable through Sterecycle. The target was revised downwards after the second qtr due to Sterecycle going into receivership.
	Ex NI 193	% of municipal waste landfilled	Low is good	28.96%	Quarterly	22.22%	29.55%	37.68%	40.07%	31.21%	33.38%	Y	G	↑	Year-end performance is better than target (cumulative performance to the end of March is 31.21%). As well as the waste being recycled and composted, a large amount of residual waste is diverted away from landfill as part of the interim waste treatment and disposal contract. Even though the Sterecycle contract has been terminated we have been able to secure enough additional capacity at the Sheffield energy recovery facility to keep this indicator ahead of target.
29 - More people are walking, cycling or using public transport	LPI	% of people captured in the modal survey travelling in / out of urban centres using public transport, cycling or walking	High is good	23% (2011)	Annually	See Comments					24%	N/A	G	N/A	Based on survey data collected just once per year so therefore unchanged over position reported for the third quarter. Surveys completed during November 2012 indicated a small improvement of around 1% over 2011 with around 24% of journeys being undertaken via more sustainable modes including public transport, cycling or walking. The SYPTE commented that it is possible that as the economy has stabilised so have travel patterns. The current findings indicate an ongoing improvement over the 2010/11 baseline of 18-19%. This outcome measure is therefore currently assessed as Green.

Outcome	Indicator Ref	Indicator Title	Good Performance	11/12 Actual or baseline	Frequency of Reporting	Q1	Q2	Q3	Q4	Cumulative	Year End target	Target Y/N	Rating	DOT on previous quarter	Comments
	LPI	Mode share for journeys to school - % of people captured in the modal survey travelling to school using public transport, walking or cycling or any other mode excluding car	High is good	72.5% (2010)	Annually	See Comments					N/A	N/A	G	N/A	Position unchanged over the 3rd quarter. RMBC's own 'Lifestyle Survey' of young people found that the around 15% of pupils travel to school by car with the remaining 85% either walking (65%) or using various modes of public transport or cycling. Numbers walking increased to 73% for return journeys with 9% travelling home by car. Based on RMBC data this measure is therefore assessed as Green Government ceased collection against this indicator after 2010.